



Winscombe Hall **CQC rated : Excellent** ★★ ★

A care centre providing a home to older people, specialising in age related illnesses.



Winscombe Hall is a stunning Victorian Country House, nestling in the Mendip Hills amid an area of outstanding beauty, close to the Somerset levels and Cheddar.

Cedars Care Group has renovated this wonderful Victorian house to the highest level keeping most of its original features and uncovering some of its past during the update of the building. We have put a lot of love into this building, ensuring it has the best facilities and right atmosphere for all our residents.

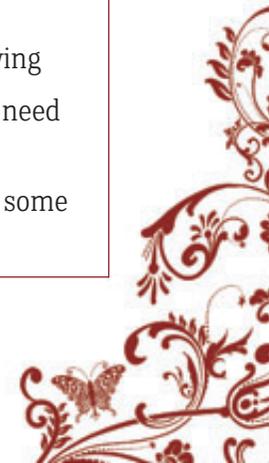
At Winscombe Hall we specialise in looking after older people with age related illnesses and place great importance on the comfort and wellbeing of our residents to ensure their personal needs are properly looked after.

We believe that everyone has their own story to tell and therefore make it our business to get to know about the people we care for by spending time

getting to know each individual, what interests them and talk about the things they have achieved in their lives, the good old days. Our staff are always on hand to stimulate our residents and offer a range of activities, play games or simply listen to music, we understand that everyone is different and our highly trained carers quickly identify what interest each resident enjoys.

Winscombe Hall has many rooms for the residents to enjoy their various hobbies, in fact we have our own dedicated activities room filled with the residents' proud results of our time spent doing arts and crafts. Also, there is a comfortable sitting room overlooking the expansive lawns with grand piano and original intricate decoration detail. The impressive entrance hall has stairs leading up to the numerous rooms, has been restored, giving the home back its ambience as a grand Victorian country house. Adding to the splendour of the home is the wonderful grounds that surround Winscombe Hall.

- Accommodates up to 39 residents providing short term, long term and respite care
- Caring for individuals who need a little extra help as they get older and suffer from age related illnesses such as short-term memory loss, dementia or Alzheimer's to full nursing care
- We focus on promoting independence, individual choice, privacy and high levels of care and comfort
- Dedicated dementia and Alzheimer's wing
- Highly trained staff attending to every need 24 hours a day
- Single and double bedrooms available, some with en-suite





Pamela loves cooking

Pamela, one of our established residents really enjoys helping out in the kitchen and busies herself assisting us set the tables most days. We don't ask her – she just loves it! And when she is feeling really creative she makes cheese scones and vanilla cheesecake for all the residents, and of course staff to enjoy!

We also have ambitious plans taking place that will see the transformation of the gardens and terraced lawns into intricately designed beds and paths. The garden has been designed with the needs of our residents in mind and will truly complement this stunning building.

We feel it is important to give each resident a space to call their own. Therefore we encourage everyone to personalise their rooms by bringing in some of their personal belongings, creating a real home from home. This can also ease the transition into care and ensure that every individual's surroundings are as familiar as possible.

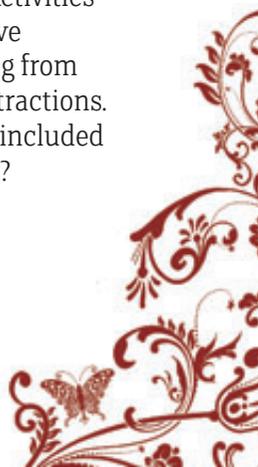
Food is a big part of our day as we serve up breakfast, morning tea, lunch, afternoon tea and dinner each and every day in our glamorous dining room with pictures of the stars of old on the walls and a view over the grounds. Winscombe Hall has a team of chefs rustling up delicious dishes, which can be chosen from a daily changing menu. Where possible we endeavour to use locally sourced produce and only the finest ingredients ensuring that our menus are nutritious.

We can of course cater for all tastes and diets and are willing to consider all requests. Should you wish to take some meals in your room this of course is possible as well.

And why not invite a relative or friend to join you for a meal, we always welcome guests.

Here at Winscombe Hall we pride ourselves on the level of care and attention we give our residents. The staff are our stars as they make the difference to each and every resident on a daily basis. Not only are they highly experienced and trained in line with industry standards they are committed to each and every person who becomes a resident here.

At Winscombe Hall we treat every resident as an individual, so for this reason we offer a range of types of residency depending on the level of support required. We also can not over-emphasise the importance of keeping active and engaged, which is why we have our own dedicated Activities Coordinator who has developed an extensive programme filled with fun activities ranging from bingo to bowls and fun days out to local attractions. Why not take a look at our activities sheet included in this pack and see what takes your fancy?





As well as the dedicated activities room we are also proud of our beauty room. Here residents can relax whilst they have their hair done or treat themselves to a manicure and pedicure. It is important that regular maintenance is given to our bodies, but really we think it's just good for the soul to have a bit of a pamper every so often.

Our team also arrange visits to the local churches and other places of worship for all religious beliefs. But if that seems a bit too far we have local vicars who come to Winscombe Hall to hold services especially for our residents, so you don't actually need to leave your home if you don't want to.

Specialist dementia and Alzheimer's wing

Because Winscombe Hall is an all encompassing care centre we have provided for all stages of progression into old age and its associated illnesses. We think it's important when you come to stay with us and call Winscombe Hall your home that you be able to continue to do so, no matter what arises. In some cases our residents will move from the main building to the dementia and Alzheimer's wing which is a specially converted unit designed to cater for all levels of illness.

This is important as our residents surrounds stay the same and provides reassurance that they will not have to move to a new home, which can be daunting. We also have a dedicated full nursing area in which our trained staff can help individuals with the smallest of everyday activities.

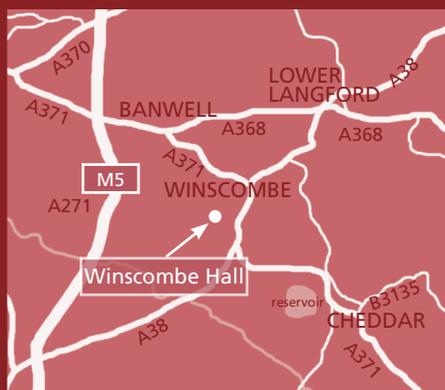
In fact we have put so much work into our specialist unit, and are continuing to do so, with a sensory garden being developed in addition to the regular activities already available. We really do see Winscombe Hall as a place that our residents can call their home, and never have to change surroundings as we cater for every type of care. It is a true care centre, in every sense of the word. And if you want to hear from relatives who have helped find their loved ones a home with us to see what they say, just ask and we can put you in touch.

We are proud of what we do at Cedars Care Group and Winscombe Hall is a perfect showcase home as far as we are concerned. A well tuned balance of care, thoughtfulness, fun and full time dedicated care. Our home is always open and we would be delighted to show you and your family around.



Winscombe Hall

summary



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 Somerset
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Number of rooms	39
Levels of care	Long-term, daily nursing, respite, residential, convalescent, post-operative care and terminally ill care
Staff training	Qualified RMN and RGNs. Many care staff qualified to NVQ level 2 & 3
Additional training	Moving & handling, infection control, Health & Safety, food hygiene, first aid and specialist dementia courses
Services available	Lift ✓ Parking ✓ Laundry ✓ Religious Services ✓ Hairdressing & Beauty ✓ 24 hour visiting ✓
Other services available	Chiropody, occupational therapy and physiotherapy on request
Extra costs	Telephone, hairdressing, chiropody and newspapers etc.

